



## Building Our Place

THE IMPACT CONFERENCE  
7-9 JUNE 2017 • WELLINGTON

### CHA-IMPACT CONFERENCE OUTLINE- 7-9 June 2017 – as of 30 May 2017 (Note: *Persons in italics* have been invited but not confirmed)

DAY 1 – Wednesday 7 June: HOUSING DEMAND AND LOCAL RESPONSES TO DELIVERY				
8.00	Registration opens			
9.30	CONFERENCE OPENS – Mihi whakatau conference MC Piri Cribb			
10:00	<b>Morning tea and networking</b>			
10.30	<b>Ministerial address</b> ( <i>Amokura Lounge</i> )  <b>Hon Alfred Ngaro</b> , Associate Minister for Social Housing; Minister for the Community and Voluntary Sector; Minister for Pacific People's and Associate Minister for Children			
11:00	<b>Welcoming address</b> ( <i>Amokura Lounge</i> ) <b>Justin Lester</b> , Mayor of Wellington			
11.30	<b>Plenary 1.1</b> ( <i>Amokura Lounge</i> ) <b>All New Zealanders well housed - adequate housing as a foundation for the well-being of New Zealanders</b> This session discusses the high-level settings that need to be in place to deliver on 'all New Zealanders well housed'. Well-being economics and human rights are the 'why' but how can we move beyond the fiscal and economic barriers that limit the current response? We look through the lens of the Indigenous Homeless Service Delivery Model Manaaki Tangata as an example. After initial presentations by the speakers, Stephen Selwood will lead a discussion with the speakers on how we deliver more housing, referencing the approach used recently in the infrastructure sectors. Chaired by <a href="#">Stephen Selwood</a> , CEO Infrastructure New Zealand <ul style="list-style-type: none"> <li>• <a href="#">Girol Karacaoglu</a>, Victoria University of Wellington</li> <li>• <a href="#">David Rutherford</a>, Human Rights Commissioner</li> <li>• <a href="#">Hurimoana Nui Dennis</a>, Te Paea Memorial Marae</li> </ul>			
13.00	<b>Lunch and networking</b>			
13.45	<b>Plenary 1.2</b> ( <i>Amokura Lounge</i> ) <b>Local leadership – the role of local government in enabling housing supply across the housing affordability continuum</b> This session will demonstrate examples of local leadership in enabling and facilitating housing delivery that meet local plans and needs, and activates capacity among stakeholders. Chaired by <b>Linda Meade</b> , Deloitte <ul style="list-style-type: none"> <li>• <b>Paul Eagle</b>, Deputy Mayor Wellington City Council</li> <li>• <a href="#">Paul Cottam</a>, Christchurch City Council</li> <li>• <a href="#">Victoria Kingi</a>, Papakainga Solutions Ltd</li> <li>• <a href="#">Mike Myers</a>, National Affordable Housing Consortium, Australia</li> </ul>			
15.00	<b>Afternoon tea and networking</b>			
15.30	<table border="1"> <tr> <td style="background-color: #e6f2ff;"> <b>Workshop A.1</b> (<i>Rangimarie 3</i>) <b>Tenancy management - Sharing good practice</b>  An open space workshop where attendees will identify, prioritise and discuss current operational and tenancy management issues.  Engaging with tenants, dealing with challenging tenants, the RTA, collecting rent, tenant damage... what's on top for you?  Facilitated by: <ul style="list-style-type: none"> <li>• <b>Hope Simonson</b>, Emerge Aotearoa</li> <li>• <b>David Zussman</b>, CHA</li> </ul> </td> <td style="background-color: #e6ffe6;"> <b>Workshop B.1</b> (<i>Amokura Lounge</i>) <b>Local government – tools for local delivery</b> This session will explore some of the tools and levers local government has at its disposal to deliver affordable housing. These include approaches to understanding housing need, inclusionary zoning and delivery partnerships with community housing providers using council land. The Housing Affordability Measure (HAM) and National Policy Statement on Urban Development Capacity are included.  Chaired by <b>Sue Wells</b>, Sue Wells Limited <ul style="list-style-type: none"> <li>• <b>Julie Rushton</b>, WCC City Housing</li> <li>• <b>Louise Crabtree</b>, Western Sydney University</li> <li>• <a href="#">Julie Scott</a>, Queenstown Lakes CHT</li> <li>• <a href="#">Steve Barnes</a>, MBIE</li> <li>• <a href="#">Di Anorpong</a>, MBIE</li> </ul> </td> <td style="background-color: #fff9c4;"> <b>Workshop C.1</b> (<i>Rangimarie 2</i>) <b>Collaboration for better outcomes</b> This session will explore how collaboration results in better outcomes – using the Housing First Collective and the 500 lives / 500 homes campaign as case studies of using collective impact and collaboration to end homelessness.  Chaired by, <b>Chris Glaudel</b>, CHA <ul style="list-style-type: none"> <li>• <b>Karyn Walsh</b>, Micah Projects, Australia</li> <li>• <b>Julie Nelson</b>, The People's Project</li> <li>• <b>Members of the housing first collective</b></li> </ul> </td> </tr> </table>	<b>Workshop A.1</b> ( <i>Rangimarie 3</i> ) <b>Tenancy management - Sharing good practice</b>  An open space workshop where attendees will identify, prioritise and discuss current operational and tenancy management issues.  Engaging with tenants, dealing with challenging tenants, the RTA, collecting rent, tenant damage... what's on top for you?  Facilitated by: <ul style="list-style-type: none"> <li>• <b>Hope Simonson</b>, Emerge Aotearoa</li> <li>• <b>David Zussman</b>, CHA</li> </ul>	<b>Workshop B.1</b> ( <i>Amokura Lounge</i> ) <b>Local government – tools for local delivery</b> This session will explore some of the tools and levers local government has at its disposal to deliver affordable housing. These include approaches to understanding housing need, inclusionary zoning and delivery partnerships with community housing providers using council land. The Housing Affordability Measure (HAM) and National Policy Statement on Urban Development Capacity are included.  Chaired by <b>Sue Wells</b> , Sue Wells Limited <ul style="list-style-type: none"> <li>• <b>Julie Rushton</b>, WCC City Housing</li> <li>• <b>Louise Crabtree</b>, Western Sydney University</li> <li>• <a href="#">Julie Scott</a>, Queenstown Lakes CHT</li> <li>• <a href="#">Steve Barnes</a>, MBIE</li> <li>• <a href="#">Di Anorpong</a>, MBIE</li> </ul>	<b>Workshop C.1</b> ( <i>Rangimarie 2</i> ) <b>Collaboration for better outcomes</b> This session will explore how collaboration results in better outcomes – using the Housing First Collective and the 500 lives / 500 homes campaign as case studies of using collective impact and collaboration to end homelessness.  Chaired by, <b>Chris Glaudel</b> , CHA <ul style="list-style-type: none"> <li>• <b>Karyn Walsh</b>, Micah Projects, Australia</li> <li>• <b>Julie Nelson</b>, The People's Project</li> <li>• <b>Members of the housing first collective</b></li> </ul>
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17.00	<b>Welcome reception</b> ( <i>Rangimarie 1</i> )			
18:00 – 20:00	<b>Housing policy debate (Te Papa) – How do we 'move the needle' to see all New Zealanders well housed?</b> (see separate description) ( <i>Amokura Lounge</i> )  <b>Hosted by The Salvation Army, New Zealand Council of Christian Social Services, Community Housing Aotearoa, Te Matapihi, Prefab NZ and Platform</b>			



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DAY 2 – Thursday 8 June: NATIONAL POLICY SETTINGS AND DELIVERY				
8.00	Registration and refreshments			
9.00	Welcome to Day 2 - MC Piri Cribb			
9.15	Building Our Place (Amokura Lounge) <a href="#">Scott Figenshow</a> , CEO CHA outlines the sector momentum towards All New Zealanders Well Housed			
9:30	<b>Plenary 2.1 (Amokura Lounge)</b> <b>Taking an evidence based and planned approach to ending homelessness in New Zealand</b> Chaired by <b>Julie Nelson</b> – CHA Co-chair and Joint CEO Wise Group <ul style="list-style-type: none"> <li>• <b>Nan Roman</b> – CEO National Alliance to End Homelessness, USA</li> <li>• <a href="#">Scott Gallacher</a> – Deputy CE Housing, MSD</li> <li>• <a href="#">Emily Mason</a> – Data Infrastructure Lead, Social Investment Agency</li> </ul>			
11.00	Morning tea and networking			
11.30	<b>Workshop A.2 (Amokura Lounge)</b> <b>The future shape of the social housing market and social investment outcomes</b> What are the settings that make possible delivery of 1000 new homes a year across the continuum? This session will look at what the community housing sector and the social housing 'market' will look like with an updated purchasing framework, funding models, and contracting process. Look for a discussion on how this could deliver social investment outcomes and the objectives of the Social Housing Reform Programme. Chaired by <b>Scott Figenshow</b> , CHA <ul style="list-style-type: none"> <li>• <b>Hayley Hamilton</b>, MSD</li> <li>• <a href="#">Fiona Fitzgerald</a>, CHRA</li> <li>• <a href="#">Bernadette Pinnell</a>, Compass Housing NZ</li> <li>• <a href="#">Peter Jeffries</a>, Auckland CHP Network</li> <li>• <a href="#">Robert MacBeth</a>, Te Puni Kokiri</li> </ul>	<b>Workshop B.2 (Rangimarie 1)</b> <b>Private sector delivery partnerships</b> This session will explore new products being brought to the market, such as prefab and modular building that can reduce build costs and increase certainty. What are the best ways for community housing providers to partner with builders and developers to deliver more affordable homes using a range of approaches? Chaired by <b>Leonie Freeman</b> <ul style="list-style-type: none"> <li>• <b>Paul Gilberd</b>, NZ Housing Foundation</li> <li>• <b>Helen O'Sullivan</b>, Ockham Residential</li> <li>• <b>Mike Fox</b>, EasyBuild Ltd</li> <li>• <b>Sean Murrice</b>, Matrix Homes</li> <li>• <b>Damian Otto</b>, Tallwood</li> <li>• <b>Peter Freeman</b>, Mike Greer Homes</li> <li>• <b>Andrew Plant</b>, MSD</li> </ul>	<b>Workshop C.2 (Rangimarie 2)</b> <b>Local plans to make homelessness rare, brief and non-recurring</b> This session will look at how to develop and implement effective plans to address homelessness at a regional and local (cities, towns, communities) level. Included are the Te Mahana kaupapa on strategic leadership and how specific initiatives evolve. Chaired by <b>Moira Lawler</b> , CHA Council Member <ul style="list-style-type: none"> <li>• <b>Graham Bodman</b>, Auckland Council</li> <li>• <b>Nan Roman</b>, NAEH, USA</li> <li>• <b>Karyn Walsh</b>, Micah Projects, Australia</li> <li>• <b>Jo Taite</b>, Ngati Kahungunu Services</li> <li>• <b>Stephanie McIntyre</b>, DCM</li> </ul>	<b>Workshop D.1 (Rangimarie 3)</b> <b>The tenant's voice</b> This session will explore how you can improve outcomes for tenants and communities by engaging with and involving tenants in decisions relating to their homes and communities. The session will help you clarify your goals and identify the right tools to achieve them. Facilitated by <b>Rosie Gallen</b> , WCC <ul style="list-style-type: none"> <li>• <b>Renee Martin</b>, HNZC</li> <li>• <b>Ian Prorok</b></li> <li>• <b>Joe Faamoani</b></li> </ul>
13.00	Lunch and networking			
13.45	<b>Plenary 2.2 - Building the capacity of the community housing sector - lessons from New Zealand and Australia (Amokura Lounge)</b> This session will look at the policy settings needed to build the capacity of the community housing sector in New Zealand taking the lessons from Australia and research from New Zealand. Chaired by <a href="#">Ruth Berry</a> , National Science Challenge, Building Better Homes, Towns and Cities <ul style="list-style-type: none"> <li>• <a href="#">Mike Myers</a> – Managing Director, National Affordable Housing Consortium, Australia</li> <li>• <a href="#">Kay Saville Smith</a> – CRESA, 'Procurement capacity in the community housing sector'</li> <li>• <a href="#">Shamubeel Eaqub</a> – Sense Partners</li> </ul>			
15.00	Afternoon tea and networking			
15.30 – 17.00	<b>Workshop A.3 (Rangimarie 1)</b> <b>Rising to the challenge – Growing the scale of the sector</b> Are you ready to grow so you can deliver more homes? This session will help you assess your readiness to take the next steps for scaling-up your capacity as a community housing provider. You'll be helped to identify your strengths and the areas that you need to strengthen, as well as identifying the tools to help you get there. The workshop will begin to explore an Industry Development Plan for our sector. Chaired by <b>Ruth Berry</b> , BBHTC NSC <ul style="list-style-type: none"> <li>• <a href="#">Mike Myers</a>, NAHC</li> <li>• <a href="#">Kay Saville Smith</a>, CRESA</li> </ul>	<b>Workshop B.3 (Rangimarie 2)</b> <b>Building sustainable communities</b> This session will use local case studies to show how community housing providers can build sustainable communities and contribute to place making in new build developments. How can we increase the quantum of socially and environmentally sustainable communities? Chaired by: <b>Tim Church</b> , Boffa Miskell <ul style="list-style-type: none"> <li>• <b>Greg Freeman</b>, NZ Housing Foundation</li> <li>• <a href="#">Prof Karen Witten</a>, SHORE/Massey University</li> <li>• <a href="#">Norm Hill</a>, Boffa Miskell</li> <li>• <b>Verney Ryan</b>, Beacon</li> </ul>	<b>Workshop B.4 (Amokura Lounge)</b> <b>Stock transfers and Crown investment</b> This session will provide an opportunity for a discussion around the future of the transfer process. Is it delivering on its policy outcomes or are there new ways of doing it? How can transfers assist the community housing sector to rise to the challenge of building 1000 new homes a year? Chaired by <b>Gary Moore</b> , CHA Council <ul style="list-style-type: none"> <li>• <a href="#">Karen Mitchell</a>, Treasury</li> <li>• <b>Scott Gallacher</b>, MSD</li> <li>• <a href="#">Victoria Kingi</a>, Papakainga Solutions</li> <li>• <a href="#">Andrew Wilson</a>, Accessible Properties</li> </ul>	<b>Workshop C.3 (Rangimarie 3)</b> <b>The role of emergency housing in responding to homelessness</b> This session will be of interest to all those providing emergency housing. The Auckland emergency housing network will provide insight into its collective approach to working and the successful models used by some of its members. Providers from around the country are invited to highlight and discuss key challenges and issues. Chaired by <b>David Zussman</b> , CHA <ul style="list-style-type: none"> <li>• <b>Jan Rutledge</b>, De Paul House</li> <li>• <b>Bernie Smith</b>, Monte Cecilia Housing Trust</li> <li>• <b>Patricia Liang + Marie Nissanka</b>, MSD</li> <li>• <b>Stacey Wymer</b>, Treasury</li> </ul>
18.00 – 23.00	Reception and Australasian Housing Institute (AHI) Professional Excellence in Housing Awards Dinner (separate ticket required) – sponsored by Housing New Zealand (Macs Function Centre)			



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DAY 3 – Friday 9 June: THE WAY FORWARD				
8.00	Registration and refreshments			
8.30	Showing of 'On Our Doorstep: A Voice for Homeless Youth' film by AUT Students (Amokura Lounge)			
9.00	Welcome to Day 3 – MC Piri Cribb			
9.15	<b>Plenary 3.1 (Amokura Lounge)</b> <b>Governance for a new age - unleashing sector capacity</b> In this session <b>Martin Hawes</b> , Board Member Queenstown Lakes Community Housing Trust and <b>Mike Myers</b> , NAHC, will explore the opportunities and challenges for boards and governing bodies of community housing organisations including the skills and ways of working you will need to rise to the new challenges in the sector.			
10.00	<b>Workshop A.4 (Amokura Lounge)</b> <b>A change in the landscape - the growth of at-scale community housing providers:</b> Opportunities and challenges of growing 'at-scale' community housing providers.  Chaired by <b>Julie Nelson</b> , CHA Co-chair <ul style="list-style-type: none"> <li>• <b>Neil Porteous</b>, Tamaki Housing Association</li> <li>• <b>Cate Kearney</b>, Ōtautahi CHT</li> <li>• <b>Greg Orchard</b>, Accessible Properties</li> <li>• <b>Gabby Clezy</b>, Haumaruru Housing</li> <li>• <b>Dominic Foote</b>, NZ Housing Foundation</li> </ul>	<b>Workshop B.5 (Rangimarie 1)</b> <b>CHPs partnering with Housing New Zealand (HNZC)</b> This session will offer an opportunity for HNZC and community housing providers to explore partnership opportunities to build more affordable and social housing across the housing continuum, including models such as 18 for 4 and leasing.  Chaired by <b>Carrie Mozena</b> , Director Nelson Tasman Housing Trust <ul style="list-style-type: none"> <li>• <b>Patrick Dougherty and Shelley Vogel</b>, HNZC</li> <li>• <b>Peter Jeffries</b>, Auckland CHP Network</li> <li>• <b>Dan McNelis</b>, Klein Architects</li> </ul>	<b>Workshop C.4 (Rangimarie 2)</b> <b>Youth housing and homelessness</b> This workshop will bring together all those with an interest in tackling the issue of youth homelessness and identifying appropriate models for youth housing.  Chaired by: <ul style="list-style-type: none"> <li>• <b>Jill Hawkey</b>, Christchurch Methodist Mission</li> <li>• <b>Victoria Hearn</b>, Lifewise Trust</li> <li>• <b>Nan Roman</b>, NAEH</li> </ul>	<b>Workshop D.2 (Rangimarie 3)</b> <b>Pacific housing providers' forum</b> This session will provide an opportunity for Pacific housing organisations, including those working towards becoming CHRA registered, to meet and talk with officials from relevant government departments and community organisations for a Q & A session focused on supporting their growth and development.  Chaired by <b>Molly Fiso</b> , Pacific Providers Network <ul style="list-style-type: none"> <li>• <b>Warren Jack</b>, Habitat for Humanity</li> <li>• <i>Representatives from CHRA, MSD, MBIE, MPP</i></li> </ul>
11.00	<b>Morning tea and networking</b>			
11.30	<b>Plenary 3.2 (Amokura Lounge)</b> <b>Social housing in 2030 – creating our own future</b> The current environment presents many opportunities and poses many challenges to community housing providers – not least the uncertain and changing policy settings. How can providers seize the opportunities and overcome the challenges? And how can they create an environment that supports them to innovate and grow sufficiently to meet the challenge of building 1000 new homes a year to ensure that all New Zealanders are well housed? <ul style="list-style-type: none"> <li>• With sector leadership, what can social housing look like in 2030?</li> <li>• How can social housing providers help create the change they want to see?</li> <li>• What are the mind sets that sector leaders need to rise to the new challenge?</li> </ul> Chaired and facilitated by <b>Dave Wild</b> , futurist, innovator, strategist <ul style="list-style-type: none"> <li>• <b>Jade Kake</b>, Programme Manager Te Matapihi</li> <li>• <b>Gareth Stiven</b>, GM Strategy HNZC</li> <li>• <b>Scott Gallacher</b>, DCE MSD</li> <li>• <b>Scott Figenshow</b>, CEO CHA</li> </ul>			
12.30	<b>Conference summing up – Alan Pollard and Julie Nelson, CHA Co-chairs</b>  <b>Building Our Place – next steps towards a plan to see 'All New Zealanders well housed'</b>			
13.00	<b>Conference Close – Poroporoaki Rau Hoskins, Chair Te Matapihi</b>			
13.15	<b>Lunch and networking</b>			